



February 7, 2020

*Sharing Bess Truman's Legacy of Caring Since 1916*

RE: Zero Fare

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[cslcares.org](http://cslcares.org)

Dear Robbie Makinen:

I am writing this letter to inform you on how the free passes will benefit the individuals that engage with Community Services League. The bus system is a link for many to access health care, obtain and maintain a job. It is also important for access to grocery stores and medicine, as well as being engaged with the community.

Throughout the years we have provided bus passes to our neighbors that needed them for various reasons. Following are just a few of the stories.

Charles who was on his third day of his new job, but his car broke down. He needed a few bus passes since he had yet to receive a paycheck. This individual was so worried that if would be terminated if he could not make it.

Jacob was in the CSL welding program. He was staying in a sobriety house with no transportation. This individual was very focused on obtaining a trade that would allow him to get a job with good pay and benefits. Fortunately the training was on the bus route. Jacob successfully completed the training and obtained a job.

Theresa that needed a tooth pulled with no transportation to get to the dental office.

Laura worked at the school her daughter attended. Her husband was not paying child support and she needed to get to her job with no transportation.

These stories are only a few that reflect the need for zero fare. To many three dollars may not seem like much. When you depend on that \$3 to access a need, then it is a different story. Having access to zero fare will change lives.

Sincerely,

Debby Laufer  
Vice-President Career Services  
Community Services League

*OUR PURPOSE: To make meaningful and lasting change in peoples' lives.*